



**RAILS 2019**  
28-29 October Canberra, AU



**Charles Sturt  
University**

Towards Critical Information Research, Education & Practice



## Conference Program

Welcome to the 2019 Research Applications in Information and Library Studies (RAILS) Conference, hosted by the School of Information Studies at Charles Sturt University. The conference is in Canberra, Australia at the Australian Centre for Christianity and Culture and St Mark's National Theological Centre. We respectfully acknowledge and thank the Traditional Owners of this land, the Ngunnawal people.

Please note that conference sessions will be held in three buildings across the campus. The registration desk, meal breaks, and posters will be located in the Durie Room at St Mark's. The Sulman Room is also located in this building. The Chambers Pavilion is located directly across the courtyard, and The Chapel is a short walk past the carpark on the other side of the campus. A map is included in your conference bag and on the conference app.

Monday, 28 October

8:30 am	Registration opens; tea & coffee available	Durie Room
9:10 am	Welcome to Country, Aunty Tina Brown, Ngunnawal Elder Welcome and announcements, by Mary Anne Kennan	The Chapel
9:20 – 10:00 am	<b>Keynote</b> address by Marie-Louise Ayres, National Library of Australia, chaired by Philip Hider	The Chapel
10:00 – 10:30 am	Morning tea/coffee	Durie Room

**Concurrent sessions 10:30 – 12:30**

	<b>The Chapel</b>	<b>Chambers Pavilion</b>	<b>Sulman Room</b>
Chairs	Simon Wakeling	Tina Du	Sue Reynolds
10.30-11.00	<i>Professional identity as gateway to critical practices</i> , Cameron Pierson, Anne Goulding and Jennifer Campbell-Meier	<i>Fighting bias: Information professionals' role in collaborative information retrieval through chatbots</i> , Indra Mckie	<i>How we talk about the movies: A comparison of Australian, British and American film genre terms</i> , Hollie White and Philip Hider
11.00-11.30	<i>Rogue librarians: When direction meets identity</i> , Anna J Rutkowska	<i>"We Bring the Change to the People": Using Q Methodology to Understand Librarians' Views of Social Change in Reference and Information Service</i> , Amy Vanscoy	<i>Tag, You're it! Metadata in Fanfiction</i> , Alex McManus
11.30-12.00	<i>Applying design thinking for creating socially responsible libraries: An exploration in India</i> , Avinash Mulky	<i>Towards a User-Centred Systematic Review Service: A Design Thinking Approach</i> , Edward Luca and Yulia Ulyannikova	<i>Examining the Thai Bibliographic Metadata Experience</i> , Hollie White and Songphan Choemprayong
12.00-12.30	<i>Finding the Space Between: Leading for Cultural Safety in Australian Libraries</i> , Maeva Masterson	No presentation	<i>A comparison of Australian discipline classifications and university departmental structures</i> , Philip Hider and Mary Coe

12:30 – 1:15 pm	Lunch	Durie Room
1:15 – 1:55	AIES Guest Speaker, Professor Heidi Julien, chaired by Anne Goulding	The Chapel

**Concurrent sessions 2:00 – 3:00 pm**

	<b>The Chapel</b>	<b>Chambers Pavilion</b>	<b>Sulman Room</b>
Chairs	Anne Goulding	Mary Anne Kennan	Asim Qayyum
2.00-2.30	<i>Topic analysis of research on library and information science education</i> , Hamid R. Jamali and Majid Nabavi	<i>Intellectual Jewels of the Nation: An Exploratory Study of Filipiniana Special Materials</i> , Roana Marie Flores	<i>Information Exchange at a Distance: Examining the Influence of Leadership on Knowledge Sharing in Virtual Teams</i> , Rajesh Singh
2.30-3.00	<i>Improving Practice Through Online Collaboration: The Australasia Preserves Working Group on Digital Preservation Education</i> , Elizabeth Tait, Leisa Gibbons and Ross Harvey	<i>Student press collections in Australian university libraries and archives</i> , Jessie Lymn and Tamara Jones	<i>Communities of practice and knowledge sharing within Libraries and information technology units: a systematic scoping review</i> , Leila Mohammadi, Liz Hall, Maddy Lawrence and Rachael Elliott

3:00 – 3:30 pm

Afternoon tea/coffee and guided poster presentations

Durie Room

**Concurrent sessions 3:30 – 5:00 pm**

	<b>The Chapel</b>	<b>Chambers Pavilion</b>	<b>Sulman Room</b>
Chairs	Bhuva Narayan	Yazdan Mansourian	Tina Du
3.30-4.00	<i>Promoting Civic Engagement through Cultivating Self-Reflexive Informational Professionals</i> , Rajesh Singh	<i>The Information Behaviour of Intimate Partner Violence Survivors in Aotearoa New Zealand</i> , Anne Goulding and Laura Mason	<i>The construction of worthy and problematic users in online discussions of the public library</i> , Pam Mckenzie
4.00-4.30	<i>A tidy way to deal with disability</i> , Hilary Yerbury, Simon Darcy and Nina Burridge	<i>From insight to action: Using information research to design immigrant services</i> , Elham Sayyad Abdi	<i>Characterizing Response Rate on Academic Social Q&amp;A Sites: A Multidiscipline Comparison from Questions' Linguistic Characteristics</i> , Lei Li, Anrunze Li, Xue Song, Xinran Li, Huang Kun and Edwin Mouda Ye
4.30-5.00	<i>An Information Behaviours View of First in Family Students before and during University</i> , Krystal Campbell	<i>Be or Not to Be? Knowledge-Sharing and Sense-making in Determining Ethnic/Social Identity: a case study of Hungarian minority in Australia</i> , Marika Nagy	

5:30 – 7:30

Welcome reception at the National Library of Australia

Tuesday 29 October

8:30 am	Registration opens; tea & coffee available	Durie Room
9:10 am	Welcome and announcements, by Mary Anne Kennan	The Chapel
9:20 – 10:00 am	<b>Keynote</b> address by Dr Mike Jones, Australian National University, Chaired by Kirsten Thorpe	The Chapel
10:00 – 10:30 am	Morning tea/coffee and guided poster presentations	Durie Room

**Concurrent sessions 10:30 – 12:00**

	<b>The Chapel</b>	<b>Chambers Pavilion</b>	<b>Sulman Room</b>
Chairs	Hamid Jamali	Bhuva Narayan	Hollie White
10.30-11.00	<i>The Social Return on Investment Method as a tool for valuation and impact assessment for libraries: a case study</i> , Simon De Leon	<i>Information Sharing Patterns in Serious Leisure Practice: A Qualitative Study</i> , Yazdan Mansourian	<i>Rethinking academic library use of social media: critical management strategies for sustainability</i> , Kingsley Ihejirika, Anne Goulding and Philip
11.00-11.30	<i>Balancing Authenticity and Creativity: Authority and Agency in Information Practices</i> , Michael Olsson	<i>Roles in collaborative information behaviour among group holidaymakers</i> , Jia Tina Du and Edwin Mouda Ye	<i>Development of a Survey Questionnaire to Study the Level of Integration and Use of Linked Data Technologies in Libraries</i> , Abebe Rorissa and Nosheen Fatima Warraicn
11.30-12.00	<i>How theory has been used in research into Open Access: An analysis of the literature</i> , Simon Wakeling, David Bawden, Stephen Pinfield and Lyn Robinson	<i>Exploring the Engineers' Information Seeking Behaviors in Qatar's Oil and Gas Industry</i> , Maryam Al Thani	No presentation

12:00 – 1:15 pm                      Lunch    Durie Room

**Concurrent sessions 1:15 – 2:45 pm**

	<b>The Chapel</b>	<b>Chambers Pavilion</b>	<b>Sulman Room</b>
Chairs	Waseem Afzal	Jessie Lymn	
1.15-1.45	<i>Working Together: Using Researcher-Practitioner Partnerships and Conjecture Mapping Link School Librarians and Learner Outcomes</i> , Marcia Mardis, Sue Kimmel and Barbara Schultz-Jones	<i>Paradigm Shift: An Exploratory Survey on Perceptions of the Future of Information Research</i> , Rong Tang, Bharat Mehra, Jia Tina Du and Yuxiang Chris Zhao	
1.45-2.15	<i>Information Literacy Programs of School Libraries in the Philippines: Proficiencies of School Librarians Nationwide</i> , Mennie Viray, Kelvin Samson and Shane Capil	<i>The greatest challenges for archives and records sector over the next five years: A literature review</i> , Peita-Maree Clark and Asim Qayyum	
2.15-2.45	<i>Conversations with Human Books: Promoting Respectful Dialogue, Diversity, and Empathy Among Grade School and High School Students</i> , Candy May Schijf, Julieta Olivar, Jorge Bundalian and Marian Eclevia	<i>Why are Freedom of Information requests in the Philippines being denied? A Practice Theory-based Approach</i> , Paul Jason Perez	

2:45 – 3:15 pm                      Afternoon tea/coffee    Durie Room

3:15 – 4:15                      *Bringing theory to practice: Improving the impact of user studies*    The Chapel  
 Panel: Hamid R. Jamali, Bhuvan Narayan, Jia Tina Du and Elham Sayyad Abdi  
 Chaired by Philp Hider

4:15 – 4:30 pm                      Closing remarks, by Mary Anne Kennan    The Chapel

**List of posters**

Wendy Frerichs and Sue Reynolds

It's critical: putting the Crit in Lib and Ed

Kate Rowe

How does the community experience digital literacy?

Parisa Khatamian Far

The Forgotten Role of Academic Librarians in Supporting Students' Collaborative Learning Tasks: A Literature Review